

Information Access Policy

The best way to obtain your results is in consultation with your doctor.

You may however, request access to information we hold about you from our clinics. In order to maintain the security of your information, **two** forms of identification are required before copies of information will be supplied (such as drivers license, or evidence of home address such as from a power bill).

The Victorian Health Records Act 2001 states that "individuals have an enforceable right of access to their health information under the Victorian Health Records Act 2001, if the request is made to a private sector organisation on or after 1 July, 2002." Therefore, any patient can obtain a copy of their report or referral, so long as the identity of the patient can be clearly ascertained.

In some instances, charges may apply for the reproduction of results or films. We will inform you of any cost before they are incurred.

In some circumstances your request may be denied for specific legal reasons as set out in the Privacy Act, including if the request is vexatious or a criminal investigation is under way. If your request is denied, a reason will be given to you.